



OFFICE OF CLINICAL STANDARDS AND QUALITY

Vision

To optimize health outcomes by leading clinical quality improvement and health system transformation



Mission

We serve CMS, HHS, and the public as a trusted partner with steadfast focus on improving outcomes, beneficiary experience of care, and population health and reducing health care costs through improvement.

Together we will:

- ▲ Lead quality measurement alignment, prioritization, and implementation and the development of new innovative measures
- ▲ Guide quality improvement across the nation and foster learning networks that generate results
- ▲ Lead an evidence based culture to inform coverage policy and incent the continuous development of better evidence
- ▲ Establish clear and effective clinical standards
- ▲ Systematically link quality to payment
- ▲ Collaborate across CMS, HHS, and with external stakeholders
- ▲ Listen to the voices of beneficiaries and patients as well as those who provide health care
- ▲ Be a model of effective business operations, customer support, and innovative information systems that excel in making meaningful information available.
- ▲ Develop individuals, create high functioning teams, foster pride and joy in work at all levels, continuously learn, and strive to improve.

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