

LTSS in our community

Tribal Long-term Care Facilities - Leading the Response to COVID-19 Wednesday, May 27, 2020, 2:00 p.m. eastern

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Disclaimer

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Panelists





Tami Reed Administrator Morning Star Care Center Joseph Ray Board of Directors Laguna Rainbow Nursing Center



Panelists



Rosie Abad Administrator Archie Hendricks Sr. Skilled Nursing Facility

Tiffany Shangreau Administrator

Oglala Sioux Lakota Nursing Home









Mellisa Johnson Executive Director BSEG, LTSS Tribal Advocate Brandi Moran Administrator White River Health Care Center



Presenter and Facilitator



Blythe Winchester, M.D. Geriatrician, Cherokee Indian Hospital Authority Medical Director, Tsali Care Center Ina Weed-Hurley Human Resource Specialist Morning Star Care Center



Tribal Long-term Care Facilities Leading the Response to COVID-19

May 27, 2020





About UNITE

UNITE (Uniting Nursing Homes in Tribal Excellence)

- Entering its 6th year of service to Tribal nursing homes and Tribal assisted living facilities
- Promotes evidence-based education and training, best practices, and quality improvement initiatives
- Works with any tribe desiring sustainable facilities and services for tribal elders to age in place



UNITE's Mission, Status, and Location

UNITE's mission

UNITE partners with Native American/Alaska Natives/Hawaiian tribes to improve the quality of life of elders through the implementation of evidencebased practices and culturally relevant education and training

- 501c3 with Board of Directors
- Serving tribal elders since 2014
- Membership

UNITE Contact Information:

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Webinar Objectives

- Learn about three ways Tribal Nursing homes have been impacted by COVID-19
- Identify obstacles to providing care
- Identify challenges to staff in Tribal long-term care facilities
- Learn about how Tribal Nursing Homes keep Tribal Elders comfortable and safe
- Learn about challenges to transition residents
- Understand how CMS guidance impacts Tribal nursing homes



How has your nursing home been affected by COVID 19?

- Daily life of resident
- Outing restrictions
- Behaviors/agitation
- Visitor restrictions
- Use of masks
- Dementia care
- Food Security





What obstacles have you experienced in providing care to residents during a pandemic?

- Isolation of positive residents
- Use of full PPE
- Staff turnover/new staff
- Schedule inflexibility
- Payroll
- Daily symptom screening of staff
- Cohorting
- Off site trips i.e. dialysis



What are staffing challenges your facility has overcome?

- Staying healthy
- Following new guidelines/restrictions
- Payroll and financial worries
- Stress-levels / lockdown





How are Tribal Elders kept comfortable and safe?

- Technology
- Individualized activities
- Spiritual Care
- Activity modifications
- Fresh air
- Communication strategies



How have you responded to transition phases during a pandemic?

- Altered admission process
- Testing requirements for COVID-19
- Delays in admissions
- Anxious resident and family





How have changes in CMS guidance impacted your facility?

- Waivers
- Quality Measures
- Quality Improvement Organizations
- Surveyors
- Visits by doctors and providers
- Telehealth





Understanding the impact of COVID-19 on Tribal LTC communities

- A new form: <u>https://forms.gle/kPPBR2KZVkDAwUpX9</u>
- Voluntary participation
- Aggregate information only
- Weekly by COB day each Thursday
- The form is intended to be filled out weekly. UNITE recommends filling out the form each Thursday by close of business local time
- Monthly call to review the data collected



Understanding the impact of COVID-19 on Tribal LTC communities

- Gathering subjective information
- Gathering objective information
- Addressing the pandemic
- Assistance with best practices
- Demonstrating a need
- Telling a story
- Advocacy
- Positive Attention

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Questions and Comments





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