

## **Culture Change in Long-Term Care**

May 25, 2022

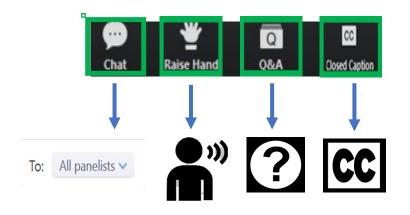


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### **Facilitator**



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#### **Presenters**

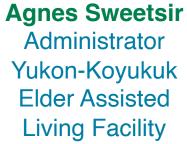


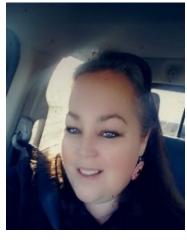
Tamara Higgins Administrator-in-Training Laguna Rainbow Elderly Care Center



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History of Culture Change in Long-Term Care In 2016, CMS created multiple phases to promote positive changes in long-term care.

One of the phases is culture change. Examples of culture change include:

- Changing the mindset of the workforce
- Language
- Activities
- Dining
- Uninterrupted sleep
- Psychosocial needs

### History of Culture Change in Long-Term Care

- In Native nursing homes, cultural needs are being met
- CMS's concept of culture change aligns well with the work we do in Native American, Alaska Native, and Native Hawaiian long-term care settings



## Objectives

Learn how tribal nursing homes have incorporated culture change and Native language into their approach to care

Explain why culture change matters in tribal long-term care settings

Share common challenges associated with the incorporation of culture change

Hear about best practices for honoring death and dying with culture change







## How Has Your Nursing Home Incorporated Cultural Change?

How Has Your Nursing Home Incorporated Cultural Change? Changing the language Naming rooms and hallways in Native language Personalizing elders' rooms Native foods Gardening Pets

Prior lifestyles



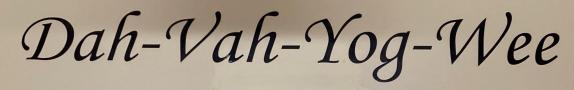




# Explain Why Culture Change Matters in Tribal Long-Term Care Settings

#### Explain Why Culture Change Matters in Tribal Long-Term Care Settings

- Supporting psychosocial wellness
- Individualizing care plans
- Meeting elders' needs
- Spontaneity



(Where the Sun Sets)

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# Honoring Death and Dying with Dignity

### Honoring Death and Dying with Dignity

- Death of an elder
- Honoring families
- Cultural beliefs
- Memorial inclusion for other elders
  and their feelings
- Honoring the ceremonial beliefs of other tribes





## Challenges Incorporating Culture Change

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- Staff buy-in
- Staff training
- Consistency and follow-through
- Educating new staff
- Power struggles
- Empowering the elders



#### **Questions?**







