



**Option 1 - Payment**

The BCRC receives check for demand amount.

Medicare Secondary Payer (MSP) Case Complete.

**Option 2 - Questions**

Post demand correspondence sent to the BCRC. (e.g. questions, appeals, request for waiver, etc.)

**Option 3 - No Payment**

Interest accrues from date of the demand letter and is assessed if the debt is not resolved in 60 days.

Intent to Refer Letter is sent day 90 (after demand letter) if full payment or Valid Documented Defense is not received.

If full repayment or Valid Documented Defense is not received within 60 days of Intent to Refer Letter (150 days of demand letter), debt is referred to Treasury once any outstanding correspondence is worked.

## Overview of the Beneficiary NGHP Recovery Process

*Liability Insurance (Including Self-Insurance), No-Fault Insurance, and Workers' Compensation Cases*

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