

Department of Health & Human Services
Centers for Medicare & Medicaid Services
Centers for Clinical Standards & Quality
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Center for Clinical Standards and Quality/Quality, Safety & Oversight Group

Termination Notice

Press Release

NOTICE TO PUBLIC OF CLORIA OAKS POST-ACUTE AND REHABILITATION TERMINATION

Date **July 28, 2023**
Title Notice to the Public of Cloria Oaks Post-Acute and Rehabilitation
Termination
Contact Press@cms.hhs.gov

Notice to Public of Termination of Cloria Oaks Post-Acute and Rehabilitation

Notice is hereby given that on July 30, 2023, the Centers for Medicare & Medicaid Services (CMS) will terminate the Medicare provider agreement between the Secretary of Health and Human Services and Cloria Oaks Post-Acute and Rehabilitation (2727 Palmyra Road, Palmyra, Tennessee). CMS has determined that Cloria Oaks Post-Acute and Rehabilitation has failed to substantially comply with Medicare and Medicaid health and safety participation requirements.

Cloria Oaks Post-Acute and Rehabilitation has been notified that CMS will cease to pay for services furnished to Medicare and Medicaid beneficiaries admitted to Cloria Oaks Post-Acute and Rehabilitation after February 2, 2023. However, payment for services rendered to beneficiaries admitted on or before February 2, 2023, may continue for up to 30 calendar days after July 30, 2023.

While we understand the relocation of residents can be challenging for all parties involved, CMS prioritizes resident safety and care quality. We are closely monitoring the relocation of residents to other facilities. For residents and their family members, CMS recommends visiting the following websites for additional assistance through the relocation process:

- Care Compare Website
- Hospital Compare Website

As of October 1, 2017 (for Ambulatory Surgical Centers, Federally Qualified Health Centers, Rural Health Clinics and Organ Procurement Organizations), and August 18, 2017 for all other certified providers and suppliers, public notice of termination will be posted on the Survey & Certification website at <https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Termination-Notices.html>.

For more information, please visit <https://www.medicare.gov>. To learn more about the termination process, please visit <https://www.cms.gov/medicare/provider-enrollment-and-certification/surveycertificationgeninfo.html>.