

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
Center for Consumer Information and Insurance
Oversight 200 Independence Avenue SW
Washington, DC 20201



OVERSIGHT GROUP

DATE: May 9, 2017

TO: All Health Insurance Issuers

FROM: Christina Whitefield, Director, Division of Medical Loss Ratio, Center for Consumer Information and Insurance Oversight, Centers for Medicare & Medicaid Services

SUBJECT: Medical Loss Ratio and Risk Corridors Training Information for the 2016 MLR Reporting Year

This notice provides information about upcoming training sessions for the submission process of Medical Loss Ratio (MLR) and Risk Corridors data for the 2016 MLR reporting year using the MLR Annual Reporting Form and Risk Corridors Plan-level Data Form. Similar to 2011-2015 MLR reporting years, issuers will use the MLR module of the Health Insurance Oversight System (HIOS) to submit the 2016 MLR Annual Reporting Form, and consistent with the 2014 and 2015 reporting years, issuers will also use the MLR module of HIOS to submit the 2016 Risk Corridors Plan-level Data Form.

Please note that the HIOS MLR registration and issuer confirmation period for new and existing issuers begins on June 1, 2017. Registration must be completed prior to the actual submission of MLR data, so we encourage issuers who will be using the HIOS MLR module for the first time in 2017 to register during the month of June. We also encourage those issuers who have used the HIOS MLR module in previous years to verify in June that the information regarding their registered users and their associated states is up-to-date. The 2016 MLR and Risk Corridors data submission window will open on June 30, 2017.¹ The deadline to submit the 2016 MLR Annual Reporting Form and the 2016 Risk Corridors Plan-level Data Form is July 31, 2017.

MLR Training Webinar:

CCIIO/CMS will host a two-hour training webinar to review the registration process, changes to HIOS and MLR Annual Reporting Form from the prior year, including the new risk corridors data reporting requirements. The same webinar will be presented on May 24, 2017 and again on May 31, 2017, both dates at 1:00 pm (EDT). Although we have reserved two hours for this webinar, so as to allow for issuers questions at the end, the webinar has generally taken less than 90 minutes.

Issuers should use the following call and link information to access the webinar:

Webinar Audio Information: Toll-free: 1-877-267-1577 (for both webinar sessions)

Date: May 24th, 2017, 1-3 pm EDT

Meeting ID: 992 348 356#. Press “#” when asked for your Attendee ID

URL for the Webinar Portion:

<https://meetings.cms.gov/orion/joinmeeting.do?MTID=eac3f9fcad970a728e84a55b61577695>

¹ For the 2011-2015 reporting years, the submission window opened on July 1. However, because July 1, 2017 falls on a Saturday, CMS will open the submission window on June 30, one day earlier, to provide issuers with sufficient time to complete their submissions by July 31, 2017.

Date: May 31, 2017, 1:30-3:00 pm EDT

Meeting ID: 992 348 356#

URL for the Webinar portion:

<https://meetings.cms.gov/orion/joinmeeting.do?MTID=eac3f9fcad970a728e84a55b61577695>

CCIIO will also hold separate trainings on June 6, 2017 and June 8, 2017 to walk through the Risk Corridors Plan-level Data Form and the timeline for risk corridors for the 2016 benefit year. The same webinar will be presented at each training session, and the trainings will be held from 2:00pm to 3:00pm (EDT) on each date. Only issuers that offered major medical qualified health plans (QHPs) in 2016 should attend these trainings. Additional details on the training sessions will be provided in May through REGTAP.

2016 MLR and Risk Corridors Annual Reporting Form Conference Calls:

In addition to the MLR/HIOS and Risk Corridors training webinars, CCIIO/CMS will host eight (8) weekly conference calls to review changes to the 2016 MLR Annual Reporting Form, the 2016 Benefit Year Risk Corridors Plan-level Data Form, and to answer issuer questions about the reporting forms and submission process. The conference calls will be held Wednesdays, from 1:00 to 2:00 pm (EDT), beginning June 7 and ending July 26, 2017.

Please use the following number to join the conference calls:

Toll-free: 1-877-267-1577

Meeting ID: 992 348 356#

Press “#” when asked for your attendee ID

Please email MLRQuestions@cms.hhs.gov with questions regarding the 2016 MLR Form and ACARiskCorridors@cms.hhs.gov with questions regarding the 2016 Risk Corridors reporting requirements, and we will make every effort to reply to each question within 48 hours. We will address questions of general interest during each weekly conference call and will reserve time for a live question and answer session.

For technical assistance regarding the HIOS MLR module, please contact the Exchange Operation Support Center at CMS_FEPS@cms.hhs.gov or 1-855-267-1515.